

## **Delticom AG: Company Presentation**

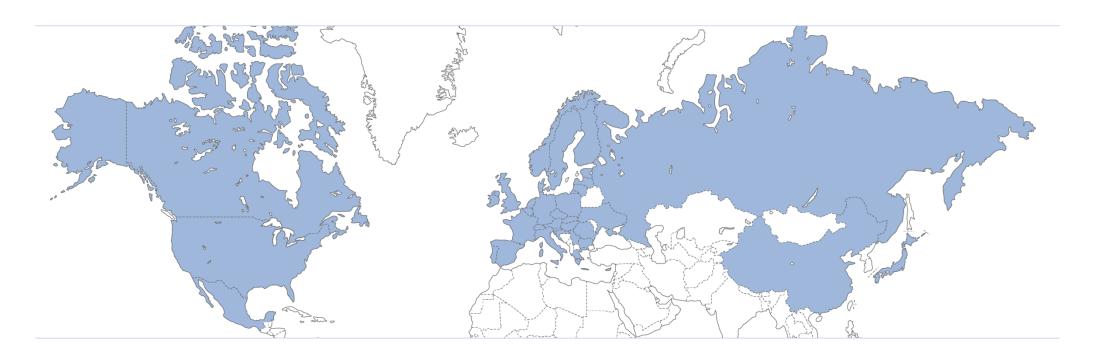
Hanover, 19 March 2015







## Delticom – Europe's leading online tyre retailer



- ▶ 163 online shops in 42 countries across the globe (Europe, North America & East Asia)
- ➤ Service partners: EU 35,344, Non-EU 5,780 + around 7,000 via Tyrepac
- ► More than 25,000 models from over 100 tyre brands for cars, motorcycles, commercial vehicles and buses

- ▶ Complete wheels, motor oil, replacement parts and accessories
- ► Multi-brand strategy

### From e-commerce pioneer to European market leader

### 1999 – 2008: First mover and international expansion

### 2009 – 2011: Exceptionally good markets

### 2012 – 2014: Challenging market environment

# 2015: Delticom market excellence

#### 1999

Delticom founded by a team including Rainer Binder and Andreas Prüfer

First mover advantage in many European countries

### 2006

IPO on Frankfurt Stock
Exchange (Prime Standard)

#### 2009 - 2011

Exceptionally good markets due to wintery conditions and regulations (scrapping incentive schemes, mandatory winter tyre requirement)

#### 2011

Investments in warehouse infrastructure

#### 2012 - 2014

Little snowfall and pull-forward effect on tyre sales from exceptional 2009 – 2011 regulatory and weather conditions

#### 2013

Tirendo acquisition

#### 2014

Full integration of Tirendo

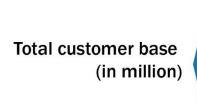
▶ **01/15:** 15 years RDDE

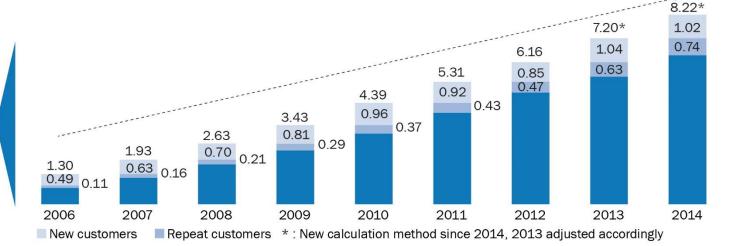
• 03/15: 14y RDCH / 13y RDSE

▶ 05/15: 11y RDIT

▶ 08/15: 14y RDUK

► 10/15: 13y RDFR / 12y RDES



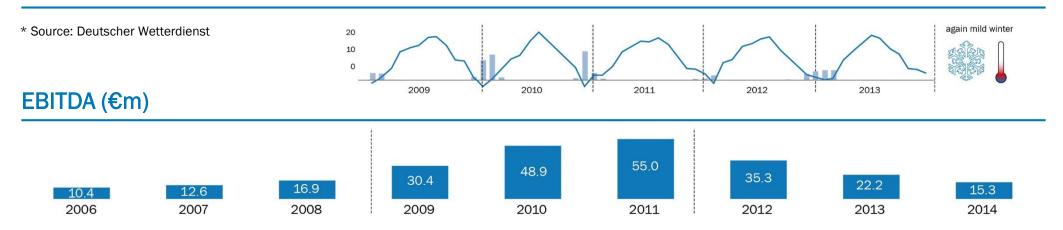


## Revenue growth 2006 - 2014

### Revenues (€m)



### Weather conditions\*



High revenue potential under normal weather conditions in the future

### Delticom's USPs are the basis for its market leading position

### International player

- ► By far the largest E-Commerce tyre player in Europe
- ► Together with Tirendo within the two top tyre online shops in nearly every country

### **Economies of scale**

- Key player in all relevant European markets
- Margin advantages compared to smaller national players with respect to purchasing, logistics and operations

### **USPs**

### Logistics competence

- State-of-the-art warehousing
- High delivery capacity and ability to supply

### High cost efficiency

- Pooling of transportation
- Outsourcing of support functions to low-cost countries

### **Customer base**

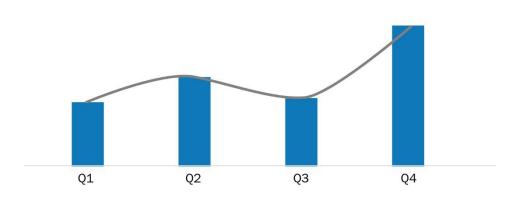
- Loyal customer base: repeat customers bring overall acquisition costs down
- ► Substantial organic traffic in Delticom online shops
- New Tirendo customer base has a minimal overlap



## Replacement tyre business has strong seasonal peaks

- ▶ In general, replacement tyre business is dependent on weather, legal regulations, social trends and the economic environment
- Switch periods between summer and winter tyres fluctuate due to weather conditions
- ▶ Profitability of Delticom replacement tyre business depends significantly on Q4 due to winter tyre season
- ► Internationalization and broadening of product portfolio reduce seasonality effects

### Seasonal pattern revenues\*



<sup>\*</sup> Illustration based on Delticom arithmetic mean values 2010 - 2014

### Regulations

Concerning safety or environmental protection

Replacement tyre business

### Social trends

Rise in online purchases, changing car usage behaviour

### **Economic environment**

Price sensitivity brings customers online

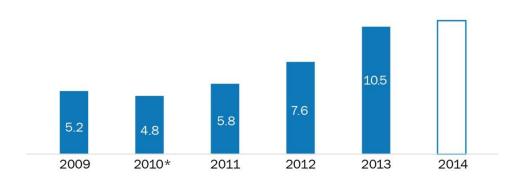
### Weather

Snowfall and temperatures in Q4



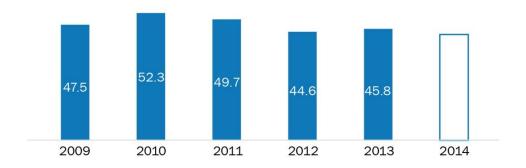
## Growing online penetration in replacement tyre business

## E-commerce share in German replacement tyre business (in %)



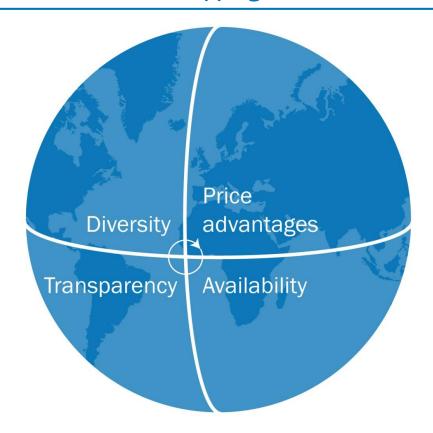
<sup>\*</sup> Shortages

## Retail-to-consumer car tyre sales in Germany (in million)



Source: BRV

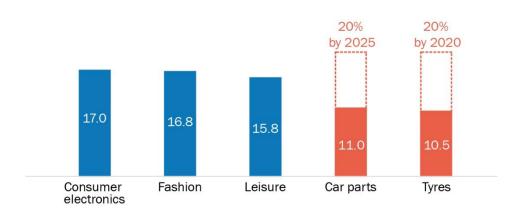
### Benefits of online shopping



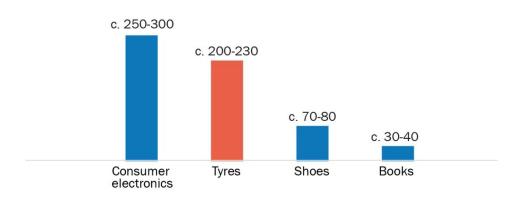
► A growing number of consumers recognizes the benefits of online tyre purchases

## Growing online penetration in replacement tyre business

### Online penetration (Germany)\* (in %)



### Average basket value (Germany)\* (in €)



### Very low goods return rates (Germany)\* (in %)



- ► Internet usage is changing: increasing relevance as point of sale instead of just price and product comparison tool
- Combination of high basket value and low return rate for tyres
- ► Further offline to online shift expected

<sup>\*</sup> Sources: BRV, BMI, Statista, Eurostat, Euromonitor, IFH Köln, OECD, Roland Berger



## Tirendo integration into Delticom – on track

Phase 1
After acquisition 2013

### Know-how exchange:

Existing IT infrastructure complemented by modern webshop technologies and new analytical tools for online marketing

Realizing synergy potential: Integration of transport, storage and finance operations



A house of strong B2C brands: Integration of Tirendo business under Delticom management starting in H1/2014

## Efficieny improvement process started:

- Reducing Berlin headcount to far below 50 (core team of ~20 employees in 2015)
- Less and more targeted TV advertising

Phase 3
New organizational setup
from 2015 onwards

### Reduced cost base implemented:

- ✓ Reduced personnel expenses
- ✓ Reduced rent and operating costs
- Marketing costs with lower cost/revenue ratio
- Optimized TV advertising spending

Using Tirendo strengths:

Tap into new customer group

Quick wins realized







Full integration of Tirendo completed

## Strategic roadmap

- ► Increasing market share and drive penetration
- ► Focus on profitable growth and efficiency improvement

## Geographic expansion

Further developing of US business

## Product portfolio expansion

Complete wheels, motorcycle tyres, specialty tyres

## E-commerce tools

Conversion rate improvement with state-of-the-art tools

### B<sub>2</sub>B

Broadening of B2B services

### **Cross-promotions**

Cross-promoting between shops to keep customers in the group

### Marketing

More targeted advertising

## Spare parts and accessories

Tap market potential; one-stop shop for all parts

### Price comparison

Using Toroleo to increase traffic on generic tyre-related domains

### Logistics

Efficiency improvement measures

### Purchasing

Data-driven purchasing organisation

## Relaunch of online shops

Increase functionality
Mobile shops

## First Delticom shops relaunched in 2014

### Autoteile-Meile



### MotorradreifenDirekt



New shop technology increases functionality - next relaunch round in 2015

### **Complete Wheels**

- Highly sophisticated own wheel assembly lines
- ► Professional **assembly team** for TPMS
- ▶ Wheel assembly of 13 up to 23 inch for passenger cars, SUVs, Vans, and Offroad cars
- Highest order flexibility and IT-based processes
- ► High availability of tires and rims through connected inventory > 100,000 rims
- Supplier for B2C, B2B, fleets, car dealers and industry
- ▶ Delticom wheels configurator for a quick and safe product advice – high quality pictures for a perfect impression of the selected wheel/tire combination on the customer's vehicle
- ► Easy ordering via the shops of Delticom











### **B2B** services

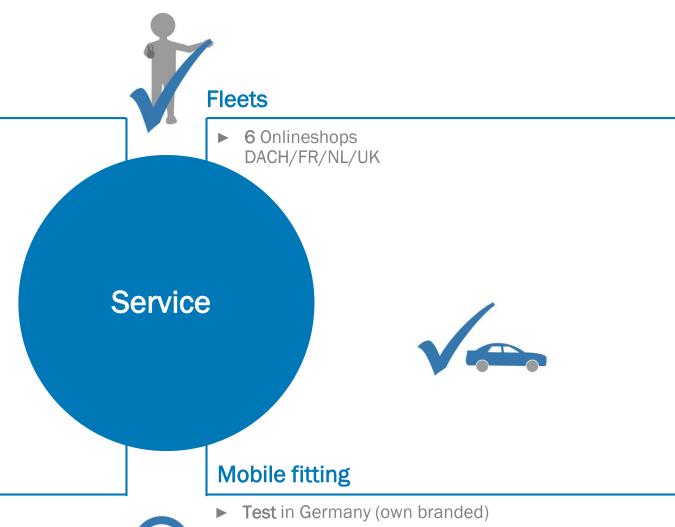
### **B2B** Retail

- ▶ 26 Onlineshops in 26 countries
- More than 100K customers
  - ▶ Car Dealer Business
  - Fastfitters
  - Garages
  - Fuel Stations
  - Franchise



### Fitting partner

- ► More than **40,000** fitting partners
  - ► > 9K in Germany
  - ► > 5K in France
  - > 4K in Italy
  - > 3K in Spain
  - ► > 2K in UK
- ► Tyre hotel







## Business FY 2014: Transition year

### Macroeconomy

- Recovery in the Euro zone increasingly stumbled during the year
- Economic performance of the Euro countries remains divergent
- Consumption propensity of households in Germany remains high

### Tyre market

- Warm temperatures in March prompted early switch to summer tyres
- ▶ Q3: delayed start of winter season
- ▶ Q4: mild winter in Europe
- ► FY 2014: German winter tyre sales -13.3 % (first BRV estimate)

### Revenues

- e-commerce revenues of 163 online shops flat yoy
- ▶ Q4: volume growth > revenues growth

### **Tirendo**

- ► Reduced marketing spend in Q3+Q4 higher efficiency
- ► Reduced workforce: end of 01/15 < 20 headcounts
- ► EBITDA Q4/14 improved by € 1.3m

# Transition year 2014

### **Customer base FY**

- ► 1,106 thousand new customers (including Tirendo)
- ▶ 774 thousand repeat customers
- ▶ Customer base > 8 million

### Toroleo acquisition in September

- tyre price comparison website Toroleo (toroleo.de, toroleo.at) will help increase traffic on up to 34 generic tyre-related domains owned by Delticom and not fully exploited yet
- Websites include e.g. reifen.de and pneus.fr

## FY2014: Key Financials Delticom Group

	Unit	FY 2014	FY 2013	-/+ (%, %p)
New customers	k	1,016	1,037	-2.0
Revenues	€m	501.7	505.5	-0.8
Gross margin *)	%	24.5	24.8	-0.3p
Gross profit *)	€m	122.8	125.2	-1.9
EBITDA	€m	15.3	22.2	-31.1
EBITDA margin	%	3.0	4.4	-1.4p
EBIT	€m	7.0	17.8	-60.6
EBIT margin	%	1.4	3.5	-2.1
Net income	€m	2.9	11.6	-75.3
Earnings per share (undiluted)	€	0.24	0.97	-75.3
Liquidity position	€m	30.0	11.3	164.7
Operating cash flow	€m	36.7	8.1	
Free cash flow	€m	35.0	-35.2	

→ 76.3 % of revenues in EU countries

→ PPA effect of €m 5.2

→ Swing back after Tirendo acquisition

	Unit	31.12.14	31.12.13	-/+ (%, %p)
Inventories	€m	56.2	72.8	-22.9
Equity	€m	50.3	51.7	-2.7
Equity ratio	%	30.7	29.2	+1.5p

According to plan

<sup>→</sup> New methodology

<sup>\*)</sup> excl. other operating income

## FY2014: Key Financials Delticom Group

	Unit	Q4/14	Q4/13 <sup>1)</sup>	-/+ (%, %p)
Revenues	€m	187.6	196.5	-4.5
Gross margin *)	%	23.3	25.6	-2.3p
Gross profit *)	€m	43.7	50.3	-13.1
EBITDA	€m	7.3	10.2	-28.4
EBITDA margin	%	3.9	5.2	-1.3p
EBIT	€m	5.2	8.1	-35.8
EBIT margin	%	2.8	4.1	-1.3p

<sup>→</sup> Volume growth > revenues growth

<sup>→</sup> More attractive prices in Q4

<sup>\*)</sup> excl. other operating income

## FY2014: Abridged balance sheet

in €m	31.12.14	%	'-/+ (%)	31.12.13	%
Assets					
Non-current assets	58.1	35.4	-12.8	66.7	30.2
Current assets	105.9	64.6	-4.0	110.3	69.8
Inventories	56.2	34.2	-22.9	72.8	51.8
Receivables	19.8	12.0	-24.4	26.2	14.1
Liquidity	30.0	18.3	+164.7	11.3	3.9
Assets	164.0	100.0	-7.4	177.0	100.0
Equity and Liabilities					
Long-term funds	66.9	41.0	+3.6	64.6	23.2
Equity	50.3	31.0	-2.7	51.7	19.9
Long-term debt	16.7	10.2	+28.5	13.0	3.3
Provisions	0.4	0.2	+39.2	0.3	0.1
Liabilities	16.3	9.9	+25.4	13.0	3.2
Short-term debt	97.1	59.2	-13.6	112.4	76.8
Provisions	2.4	1.4	+26.4	2.0	0.8
Liabilities	94.7	57.7	-46.5	110.4	76.0
thereof accounts payable	75.9	46.3	+1.6	74.7	42.2
Equity and Liabilities	164.0	100.0	-7.4	177.0	100.0



### Outlook 2015

### **Market**

- ► At present significant uncertaintities regarding market and price trends in European replacement tyres business (low visibility)
- ► Excess inventory for winter goods in the supply chain possible
- ▶ US import duties for tyres made in China import to Europe?
- BVR not expecting a far-reaching business improvement for 2015

### **Delticom**

- ► Turnover + EBITDA (abs.) at least flat yoy
- ▶ Increase in volume vs. 2014
- ▶ 2015: Tirendo break-even
- Over 1m new customers in 2015
- Expand market leadership

"Of course our long-term goal is revenues of one billion euros" (Co-CEO Andreas Prüfer in an interview with DIE WELT, April 2014)

#### **Investor Relations**

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## FY2014: P+L statement

in €m	FY 2014	FY 2013	-/+ (%, %p)
Revenues	501.7	505.5	-0.8
Other operating income	12.1	5.4	+123.4
Total operating income	513.8	511.0	+0.6
Cost of goods sold	-379.0	-380.3	-0.4
Gross profit	134.9	130.6	+3.3
Personnel expenses	-15.6	-11.3	+38.1
Other operating expenses	-104.0	-97.2	+7.1
EBITDA	15.3	22.2	-31.1
Depreciation	-8.3	-4.3	+90.2
EBIT	7.0	17.8	-60.6
Financial expense	-0.8	-0.2	+350.0
Financial income	0.03	0.05	-30.6
Net financial result	-0.8	-0.1	+492.6
EBT	6.3	17.7	-64.6
Income taxes	-3.4	-6.2	-44.6
Consolidated net Income	2.9	11.6	-75.3

## FY2014: Abridged cash flow statement

in €m	FY 2014	FY 2013
Earnings before interest and taxes (EBIT)	7.0	17.8
Cash flow from operating activities	36.7	8.1
Cash flow from investing activities	-1.6	-43.3
Cash flow from financing activities	-16.9	+0.5
Changes in cash and cash equivalents	18.4	-34.9
Cash and cash equivalents at the start of the period	11.3	46.2
Changes in the scope of consolidation	0.2	0
Cash and cash equivalents - end of period	30.0	11.3

## FY2014: Balance sheet - Assets

in €m	31.12.14	%	'-/+ (%)	31.12.13	%
Assets					
Non-current assets	58.1	35.4	-12.8	66.7	37.7
Intangible assets	47.9	29.2	-9.2	52.8	29.8
Property, plant and equipment	9.0	5.5	-16.1	10.7	6.0
Financial assets	0.0	0.0	-97.0	0.8	0.5
Deferres taxes	0.7	0.4	-62.2	1.9	1.1
Other receivables	0.5	0.3	-3.2	0.5	0.3
Current assets	105.9	64.6	-4.0	110.3	62.3
Inventories	56.2	34.2	-22.9	72.8	41.1
Accounts receivable	14.5	8.8	-28.7	11.3	6.4
Other current assets	4.7	2.9	-62.6	12.6	7.1
Income tax receivables	0.5	0.3	-76.2	2.3	1.3
Cash and cash equivalents	30.0	18.3	+164.7	11.3	6.4
Assets	164.0	100.0	-7.4	177.0	100.0

## FY2014: Balance sheet - Shareholder's Equity and Liabilities

in €m	31.12.14	%	'-/+ (%)	31.12.13	%
Equity	50.3	30.7	-2.7	51.7	29.2
Equity attributable to Delticom AG shareholders	49.3	30.1	-4.6	51.7	29.2
Subscribed capital	11.9	7.3	+0.7	11.9	6.7
Share premium	25.4	15.5	+3.8	24.4	13.8
Other components of equity	0.1	0.1	-185.3	-0.2	-0.1
Retained earnings	0.2	0.1	0	0.2	0.1
Net retained profits	11.7	7.1	-23.9	15.3	8.7
Non-controlling interests	1.0	0.6	/	0	0
Liabilities	113.7	69.3	-9.3	125.3	70.8
Non-current liabilities	16.7	10.2	+28.5	13.0	7.3
Long-term borrowings	15.4	9.4	+39.2	11.0	6.2
Non-current provisions	0.4	0.2	+39.3	0.3	0.1
Deferred tax liabilities	0.9	0.6	-44.0	1.7	0.9
Current liabilities	97.1	59.2	-13.6	112.4	63.5
Provisions for taxes	0.8	0.5	+364.3	0.2	0.1
Other current provisions	1.5	0.9	-17.6	1.8	1.0
Accounts payable	75.9	46.3	+1.6	74.7	42.2
Short-term borrowings	4.4	2.7	-79.6	21.7	2.2
Other current liabilities	14.4	8.8	+2.6	14.0	7.9
Shareholder's equity and liabilities	164.0	100.0	-7.4	177.0	100.0